

Roll No. ....

**Y – 909**

**MBA (General) First Year EXAMINATION, May/June-2021**

**DISTANCE MODE**

Paper – 109

**OPERATIONS MANAGEMENT**

*Time : Three Hours*

*Maximum Marks : 70*

*Minimum Pass Marks : 28*

**Note**—Attempt *all* questions.

**Unit-I**

1. Explain the historical evaluation of operation management. What are the new concept and trends in Operation Management ? 14

**Unit-II**

2. Explain the concept of work measurement alongwith the components for work measurement. 14

**Unit-III**

3. What is supply chain management along with its components ? Explain the types of Logistics. 14

**Unit-IV**

4. What is operation scheduling ? Explain the methods used for operation scheduling. 14

**Unit-V**

5. Explain the concept of six sigma. What are six sigma belts ? 14