

## **W-2971**

### **B.B.A. (Sixth Semester) Examination, June-2020**

#### **ORGANIZATION CHANGE & DEVELOPMENT**

**Paper - HRM-605**

*Time : Three Hours*

*Maximum Marks : 40*

*Minimum Pass Marks : 16*

**Note :** Attempt **all** questions.

#### **Unit-I**

Q.1. Define change. Describe the characteristics and scope of change. 8

#### **Unit-II**

Q.2. How can resistance to change be overcome? Discuss the model of change. 8

#### **Unit-III**

Q.3. What are the assumptions of organizational development? Discuss the process of organizational development. 8

#### **Unit-IV**

Q.4. Discuss the characteristics of organizational culture. Describe in brief types of culture. 8

#### **Unit-V**

Q.5. Discuss the concept of organizational climate. Describe in brief factors that affect organizational climate. 8

