

W-2971(A)

B.B.A. (Sixth Semester) Examination, (Second Chance) June-2020

ORGANIZATION CHANGE & DEVELOPMENT

Paper - HRM-605

Time : Three Hours

Maximum Marks : 40

Minimum Pass Marks : 16

Note : Attempt **all** questions.

Unit-I

- Q.1. What are different response to change? How can change be managed in any organization? 8

Unit-II

- Q.2. What are the various roles of change agents? How can resistance to change be managed? 8

Unit-III

- Q.3. What is sensitivity training? Discuss O.D. intervention techniques. 8

Unit-IV

- Q.4. Write short notes on : 8
a) Formulation of organizational culture.
b) Evolution of culture.

Unit-V

- Q.5. Write short notes on : 8
a) Measurement of organizational climate.
b) Present position of organizational climate in Indian organizations.

