MBA Chemical Sales & Marketing Management
Choice Based Credit System
This course has Two Centric Electives of Specialization:
1. Industrial Chemicals Marketing (Group A)
2. Pharmaceutical Marketing (Group B)
Four Semester Course
Course Structure 2015-17

**SEMESTER I**

<table>
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<th>Course Code</th>
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Total Credits for First Semester: valid credits + virtual credits = 24

**SEMESTER II**

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Total Credits for Second Semester: valid credits + virtual credits = 24
### SEMESTER III

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**Total Valid credits**: 20

**Total Credits for Third Semester: valid credits + virtual credits = 24**

### SEMESTER IV

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**Total Valid credits**: 20

**Total Credits for Fourth Semester: valid credits + virtual credits = 24**

Minimum number of credits to be earned for award of Degree = 96
ANNEXURE

Transcript / Grade Sheet (Format) for pre-final semesters:

Jiwaji University, Gwalior
GRADE-SHEET/ MARKS-SHEET

Name of the Institute/ School of Studies:

Address of the Institute/ School of Studies:

Name of the Programme:

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<td>Examination: December-2015</td>
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<td>Father's/ Husband's Name:</td>
<td>Mother's Name:</td>
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SGPA: Semester Grade Point Average

Prepared by Co-ordinator Head/Director

[Signatures and dates]
Transcript / Grade Sheet (Format) FOR REPEAT CASES:

Jiwaji University, Gwalior

GRADE-SHEET/ MARKS-SHEET

Name of the Institute/ School of Studies:

Address of the Institute/ School of Studies:

Name of the Programme:

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SGPA

SEASON-WISE DETAILS OF RESULT

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SGPA: Semester Grade Point Average

Prepared by

Co-ordinator

Head/Director

21/07/2015
CSM 101  MANAGEMENT CONCEPTS AND PROCESSES

Course Objective: The objective of the course is to help the students to gain an understanding of the functions and responsibility of the managers which will serve as a foundation for the study of most of the functional areas in the MBA program.


Approaches to Management – Commodity, Paternalistic, Behavioural, Process, Systems and Contingency.

Unit – II  Planning – Concept, Process, Types and Significance, Types of Plan, Objective Setting : Concept, Types and Process of Setting Objectives; M.B.O : Concept, Process and Managerial Implications, Decision Making : Concept, Process, Types and Techniques of decision making.


Note : Cases and Presentation should be discussed and organized in each unit, and cases should be asked in the semester examinations.

Suggested Reading :

1.  Kooutz O'Donnel & Weirich : Elements of Management
2.  Newmann & Summer : Process of Management
3.  R.D.Agrawal : Organisation and Management
4.  Peter Drucker : Practice of Management
5.  L.M.Prasad : Principle of Management
Unit - I  

**Accounting Records and System** – Journal, Ledger and Preparation of Trial Balance and Final Account (Basic Problem only).

Unit – II  
**Accounting and Major Cost Concepts** – Concepts and classification of cost, Methods and Techniques of Costing, Managerial Costing and Break even Analysis, Standard Costing and Various Analysis – Computation of Material and Labour variance only.

Unit – III  

Unit – IV  
**Statement of Change in Financial Statement** –

**Fund Flow Analysis** – Meaning and Concept of Funds and Fund flow, Significance, Importance and Limitation of Fund Flow Statement.

**Cash Flow Analysis** – Comparison between fund flow statement and cash flow statement, Significance and time taken of cash flow statement, Preparation of cash flow statement.

**Format of Companies Balance sheet** – (No Numerical Questions).

Unit – V  
**Budgeting and Budgetary Control** – Meaning Objective and Characteristics of Budgetary Control, Advantages and Limitation of Budgetary Control, Preparation of Sales Budget, Performance Budgeting, Concept of Management Audit and Responsibility Accounting.

**Suggested Reading**:

1. Robert Anthony : Management Accounting.
2. Khan & Jain : Management Accounting.
UNIT-I: Introduction to Marketing Research:
Marketing Research, Scope and Importance, Types of Marketing Research, Marketing Research Process, Ethical Issues in Marketing Research, Marketing Research in India.

UNIT-II: Research Process:
Research Design, Sampling Procedures and Problems, Methods and tools of Data Collection, Analysis and Interpretation of Data.

UNIT – III Measures of Central Tendency:
Concept and Computation of mean, mode and median, Standard deviation, Co-efficient of variation. Harmonic Mean, Geometric Mean

UNIT – IV Correlation and Regression Analysis:
Uses of regression analysis, Regression lines, Regression by using method of least square, Simple, multiple and partial correlation.

UNIT – V: Tests and Hypothesis:
Probability theory & probability distributions
Concept of Chi-square test, Meaning and Uses of Chi-square measure, Test of significance, Large samples – Problems relating to test of significance of means, Test of significance of proportions, Test of significance of small samples, ‘t’ test for significance of means only.

Reference Books:
1. Business Mathematics by S.P. Gupta
2. Business Statistics by V.K. Kapoor & Sancheti
UNIT - I Data Analysis
Types of errors, propagation of errors, accuracy and precession, significant figures, least square analysis, average, standard deviation, t test, F test, Q test, standardization of analytical methods.

Titrimetric Methods of Analysis
General concept, stoichiometric calculations, acid-base titrations, titration curves, acid-base indicators, complexometric titration, metal ion indicator, precipitation titrations, adsorption indicators.

UNIT - II Gravimetric Methods of Analysis
Principles of gravimetric analysis, formation and properties of precipitates, applications of gravimetric analysis, organic precipitation.

Solvent Extraction
Theoretical principle, classification, factors favoring extraction, extraction equilibrium, instrumentation and application.

UNIT - III Ion Exchange Chromatography
Theories, use of synthetic ion exchangers in separation, chelating ion exchange resins, liquid ion exchangers, experimental techniques and applications.

Separation Techniques
Classification of chromatographic techniques, fundamentals of paper, thin layer, column and electrophoresis, ion chromatographic techniques. Application of these techniques in qualitative and quantitative analysis.

UNIT - IV Gas Chromatography
Principles, theories, instrumentation and application of GSC and GLC, on line GC/Mass and GC/IR analysis.

HPLC
Principles, instrumentation and role of HPLC in qualitative and quantitative analysis, comparison of GC and HPLC. Application of LC/MS in analysis.

UNIT - V Nephelometry and Turbidimetry
Introduction, general principles, instrumentation and application.

Flame photometry
Introduction, theory, instrumentation, interferences and factors affecting flame photometry.

Atomic Absorption Spectroscopy
Theory of atomic absorption spectroscopy, instrumentation, application in quantitative analysis. ICP-AAS.
UNIT - I
Classification of Pesticides structure, synthesis, mode of action and application of environmental impact of following:
Insecticide of Plant Origin: Nicotine, Pyrethroids, althrin.
Fungicides: Dichlone, captan

UNIT - II
Structure, synthesis, mode of action, application & environmental impact of following:
Chlorinated hydrocarbon: BHC, heptachlor, aldrin, dieldrin, endosulfan, SAR in the class.

UNIT - III
Structure, synthesis, mode of action, application & environmental impact of following:
Organo Phosphorous insecticides: Dichlorvos, Paraoxon, SAR in the class
Dithio phosphoric acid derivatives: Malathion,
Thio phosphoric acid: Parathion, demetron, chlorthion etc.
Pyrophosphoric acid derivative: TEPP

UNIT - IV
Structure, synthesis, mode of action, application & environmental impact of following:
Carbonate insecticides: Carbaryl, baygon
Rhodenticide: Zinc Phosphide, warfarin, fluoroacetamide.

UNIT - V
Formulation of Pesticides
Dry formulations: Dusts, granules, we table powders, seed disinfectant.
Liquid formulation: Emulsions, suspensions, aerosols and sprays.
CSM 105 (B)  BIO-CHEMICALS

UNIT – I
Carbohydrates
monosaccharide, Disaccharide and polysaccharide.
Cyclic structure of glucose, Glycolysis, TCA cycle & its regulation & oxidation of
pircuevate to acetyl CoA
Glyoxylate cycle, phosphogluconate (HMS) pathway, Gluconeogenesis and its
regulation.
Disorders of carbohydrate metabolism.

UNIT – II
Proteins
Classification, structure & separation Biosynthesis of protein:
Structure, importance & biosynthesis of essential and nonessential amino acids.
Transamination & oxidative deamination of amino acids.

UNIT – III
Introduction and Classification of Enzymes
Chemical kinetics and mechanism of enzyme – substrate complex
Factors governing enzyme activity & Isozymes & inhibition of enzymes
General structure of nucleic acid.

UNIT – IV
Introduction & classification of lipids.
Biosynthesis & oxidation of fatty acids including β-oxidation.
Ketonebodies & their oxidation.
Disorders of lipid metabolism.

UNIT – V
Introduction, classification of hormones.
Hormone receptors & intracellular messengers.
Hormones of thyroid, adrenal, gonads & pituitary.
Fat & water-soluble vitamins & their deficiency.
UNIT – I
Pigments
General characteristics of pigments, Types of pigments, Blue pigments, Red pigments, Yellow pigments, Green pigments and Black pigments, General properties and methods of preparations of white pigments.

UNIT – II
Dyes
Introduction, General characteristics colour and constitution, Basic operations in Dying
Classification of dyes according to their mode of application and based on chemical
constitution. Some commercial dyes viz.
Azo dyes, Acid, acid mordant, direct milling and stilbene azo dyes, Basic dyes
Anthraquinone (Vat) dyes
Indigo dyes
Reactive dyes
Disperse dyes

UNIT – III
Printing Inks
Introduction, properties and uses of printing inks, Raw materials used in printing inks,
Types of printing inks, Lithographic, Gravure, Flexographic and Screen inks, General
process of manufacture of printing inks.

UNIT – IV
Paints and Varnishes
General characteristics of paint varnishes and lacquers, their function, manufacture and
classification. General account of enamel, and emulsion paints water based paints &
japans.

UNIT – V
Paint & Varnish Formulations
Function of vehicle, solvent, thinner, pigment, dyes, filler, resins, drier, insecticides and
additives in paint formulations.
Testing of formulations/paints
Viscosity, brush ability, color measurement, color matching, light fastness, opacity,
drying time, adhesion, elasticity hardness, gloss, film thickness, wet and dry, fineness of
grind, water resistance, humidity resistance, salt spray resistance, durability,
weatherometers.
CSM-106 (B) ANATOMY & PHYSIOLOGY

UNIT – I
General: Muscular, Skeleton, System Joints and Glands
Introduction: Terminology and architechtoeries of Human body.
Cell – Basic structure of Cytoplasm, cellulose (Chromosomes and genes) and cell membrane, with their function.
Tissues: Classification, differences and function.
Mussels: Classification, differences and functions, Mechanism of muscular contraction
Skeleton: Bones and cartilage, types and function, Nomenclature of human bones
Joints: Type and movements, Nomenclature of various joints.
Glands: Type & functions Exocrine glands ; Endocrine glands, names, location, hormones and functions.

UNIT – II
Nervous system and Special senese organs: Basic structure of nervous system. Types of neurons classification of nervous system.
Brain: Parts and their functions and CSF.
Spinal chord: Structure and functions.
Cranial nerves: Name function, An idea of spinal nerves.
Autonomic nervous system: Sympathetic and parasympathetic nervous system and their functions.
Eye: Structure and vision.
Ear: Structure, hearing and balance.
Skin; Tongue and none: Structure function.

UNIT – III
Blood, circulatory system, Respiratory system
Blood: Composition and function, blood coagulation, immunity.
Basic plan of circulatory system.
Heart: Structure and Physiology
Arterial System: Major arteries, Blood pressure, Venous system.
Lympm: Lymphatic organs and circulation of lymph.

UNIT - IV
Respiratory system: Basic plan, Respiratory passage Functions of Respiration
Mechanism of Breathing, Pleural cavity, intrapleural pressure
Lung Trachea and Larynx.
Brief idea about long volumes and capacities
Bronchial asthma
Digestive, Urinary and Genital Systems:
Digestive system: Basic plan, Parts of alimentary, canal and function.
Digestive glands: Liver, Pan crease: Structure and functions.
Food: Nutritional value, Vitamins,(Water soluble and fat soluble vitamins)
Mal nutrition (Marasmus and kwashiorkor)
UNIT - V
Excretory System: Parts, function and urine formation.
Male genital system: Parts and function.
Female genital system: Parts and function.
Spermatogenesis and oogenesis
CSM 201

MARKETING MANAGEMENT

Course Objective: The objective of the course is to provide an understanding of the underlying concepts, strategies and issues involved in exchange of products and services between the firms and markets.

UNIT - I  Marketing: An Overview –


UNIT – II  Product and Price Management –


UNIT – III  Promotion and Distribution Management –

Promotion Management - Concept of Marketing Communication, Marketing Communication Process, Promotion Concept, Types of Promotion and Promotion Mix, Advertising (Nature, Scope, Role, Importance, Developing ad programme), Sales Promotion (Purpose, Decisions and Types), Personal Selling (Designing and Managing Sales force, Principles of P.S.), Public Relations (Decision in P.R.).

Distribution Management – Role, Importance, Types, Levels, Influencing factors, Channel design and management decisions, Physical Distribution (Importance and Types), Retailing and Whole selling Types, Fronds and Decision.

UNIT – IV  Marketing and Different Fields –

Industrial Marketing: Industrial Marketing perspective, industrial vs consumer marketing, classification of industrial goods, types of organizational customer and their characteristics, segmenting organizational market, industrial marketing planning, industrial buying process, buying situation analysis, vendor rating analysis.
UNIT – V  

**Customer Relationship Management:** Definition, measurement of 
CRM, customer response, customer satisfaction, loyalty and customer 
retention, complaint management, customer retention and its effect on 
profitability, strategies for improving customer retention, six E’s of 
relationship marketing, CRM implementation.


Unit – III  Management of Working Capital – Meaning and Concept of making capital, Sources of working capital and factor affecting working capital, Management of cash, Recurable Management and optimum Credit Policy, Management of Inventory.


Note: One Practical Question may be asked from any Unit.

Suggested Reading:

1. S.N.Maheshwari : Financial Management
3. I.M.Pandey : Financial Management
5. S.C.Kuchhal : Financial Management
7. Weston Brigham : Managerial Finance
Unit-I: **Introduction:**

Concept, Nature and Significance of business environment, Salient feature of Capitalism, Socialism, Mixed economy, Emergence of public sector, Public sector reforms, Emergence of private sector and Joint sector.

UNIT-II: **Social Environment:**

Social responsibilities of business, Consumerism, Ethics and Culture of business, SEBI, Indian Fiscal and Monetary Policy, Liberalization and Globalization, Foreign capital and technology, Import and Export policy, FEMA.

UNIT-III: **Industrial Environment:**


UNIT-IV: **Demand and Production Analysis:**

Law of demand, Factors affecting demand, Elasticity of demand, Techniques of forecasting demand - Survey and Statistical methods. Production function with one variable input, Law of variable proportions, Production function with two variable inputs, Isoquant production function with all variable inputs, Return to scale, Law of supply and Classification of cost.

UNIT-V: **Market Structure and Pricing:**

Different market structure, Price and output determination under perfect competition, Monopoly, Monopolistic competition, Oligopoly.
CSM – 204 (A)  CHEMISTRY OF NATURAL PRODUCTS

Unit – I
Terpenoids and carotenoids: Classification, occurrence, isolation, general methods of structure determination, isoprene rule, stereo chemistry, biosynthesis. Synthesis and industrial uses of following representative molecule: citral, geraniol, Menthol, zingiberene, β-carotene.

Unit – II
Alkaloids: Definition, nomenclature and physiological action, occurrence, isolation, general methods of structure elucidation, degradation, classification based on nitrogen heterocyclic ring, role of alkaloid in plants, structure, stereo chemistry, synthesis and biosynthesis of the following: Conine, Nicotine, atropine, Quinine.

Unit – III
Perfumes: Constitution of perfumes, odorous substances, Extraction of perfumes from plants, synthesis of some important synthetic chemicals used in perfume industry coumarin, β-ionone, esters, phenylethyl alcohol, Musk ambrette, Musk Xylene, Halotropin, perfume formulation, some representative formulation of rose, jasmine, sandal wood, Fancy perfumes, lavender etc.

Unit – IV
Carbohydrate and Fermentation Industries: Manufacture of sugar. Manufacture of starch, dextrin from corn, Potato, rice and tapioca.
Industrial alcohol, manufacture of absolute alcohol, Beer, Wine, Distilled spirit, Butyl alcohol, Acetone, Acetic acid, Citric acid, Lactic acid, Oxalic acid etc.

Unit – V
Milk and Milk Products, Chemical Composition, Processing of milk, Types of milk, Analysis of Milk and Composition, uses and manufacturer of various milk products viz cream, butter, ghee, cheese, condensed milk, casein, khoa, milk powder, infant milk food, malted milk powder, ice-cream, fermented milk products.
CSM 204 (B) MEDICINAL CHEMISTRY-I

UNIT - I

General Pharmacological Principles
a) Drug nomenclature, routes of drug administration.
b) Pharmacokinetics: Passive diffusion and filtration, specialized transport, absorption, bio-availability, distribution, bio transformation (metabolism), Excretion, clearance, plasma half life, loading and maintenance dose, prolongation of drug action.
d) Adverse drug effects.

UNIT - II

Antipyrretics analgesics
a) Some common antipyretic drug: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of paracetamol, acetanilide, aspirin, cinchopen, phenazone, mefenamic acid
b) Opioid analgesic or Narcotic analgesic drugs: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Morphine sulphate, codeine, levorphanon tartrate, metazocine, pethidine hydrochloride.
c) Non steroidal anti inflammatory drugs: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Indomethacine, Ibuprofen, Neproen, Auranofin.

UNIT - III

a) Sulphonamides: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Sulfanilamide, Sulfathiazole, Sulphadiazine, Sulfacetamide, Mafenide
b) Cotrimoxazole, Quinolones and Fluroquinolones: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of cotrimoxazole, ciprofloxacine, norfloxacine.
c) Anti Cancer Drugs: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Cyclophosphamide, Melphalan, Busulfan, Methotrexate.

UNIT - IV

Antibiotics
a) **β-Lactam antibiotics**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Penicilline (Benzyl penicilline, cloxacillin, ampiciline) and Cephalosporins (cephalexin).

b) **Aminoglycosides Antibiotics**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Streptomycin, neomycin.

c) **Tetracyclines and chloramphenicol**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Tetracycline, Minocycline and Chloramphenicol.

d) **Mecrolide Antibiotics**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Erythromycin.

e) **Treatment of urinary tract infection**: Antimicrobial agents

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**UNIT V**

a) **Antitubercular Drugs**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Isoniazid, Rifampin, Streptomycin.

b) **Antileprotic Drugs**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Dapsone, Clofazimine, Rifampin.

c) **Antimalerrial Drugs**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Chloroquine, Primaquim Phosphate.

d) **Antiamoebic & Antiprotozoal Drugs**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Metronidazole, Diloxanide Furoate, Sodium stibogluconate, Pentamidine.
CSM 205 (A)  UNIT OPERATIONS

UNIT – I

**Distillation**
Introduction; VLE, Batch and continuous distillation, Mecabe Thiele method, Reflux ratio, q-line, Azeotropic, Steam and extractive distillation.
Equipment: plate columns and packed columns.

**Absorption**
Introduction, Liquid gas equilibrium selection criteria for solvent minimum gas liquid ratio type of packing. Equipments – packed columns, spray columns, bubble columns, packed bubble columns, mechanically agitated contactors.

UNIT - II

**Evaporation**
Introduction; Equipments short tube (standard) evaporator, forced circulation evaporator, falling film evaporators, climbing film (upward flow) evaporators, wiped (agitated) film evaporators.

**Heat Exchanger**
Introduction; Equipments double pipe, Shell and tube, U-tube, Fine tube Heat exchanger

UNIT – III

**Crystallization**
Introduction : Solubility, super saturation, nucleation, crystal growth, Equipment – tank crystallizer, agitated crystallizer, evaporator crystallizer, draft tube crystallizer.

**Extraction**
Introduction : selection of solvents, Equipments – spray column, packed column rotating disc column, mixer settler.

UNIT – IV

**Filtration**

**Size Reduction and size Separation**
Definition, objectives of size reduction, factors affecting size reduction, Law governing energy and power requirement of mills including ball mill, hammer mill, fluid energy mill etc.

**Mixing**
Theory of mixing, solid – solid, solid-liquid and liquid – liquid mixing equipments
UNIT - V

Drying
Introduction; free moisture, bound moisture, drying curve, Equipments – tray drier, rotary dryer, flash dryer and spray dryer.

Ideal Reactors
Performance equation for ideal CSTR & PFR, Batch reactor, Reactor fundamentals, Constant and Variable volume Batch reactor.
CSM-205(B)  MICROBIOLOGY

Unit – I
1. Introduction, History & Scope of Microbiology
3. Isolation & preservation of pure culture
4. Classification of bacteria

Unit – II
1. Growth factors of bacteria
2. Bacterial toxins
3. Identification of bacteria
4. Microbial Straining techniques

Unit – III
1. Principles of sterilization & Disinfections
2. Control of micro-organisms by physical & chemical method
3. Aseptic techniques & test for sterility
4. Method of evaluation of antimicrobial chemical agents

Unit – IV
1. Infection & factors influencing infection
2. Bacterial disease – Tuberculosis, Cholera, Typhoid, Diphtheria
3. Viral disease – Influenza, Infective hepatitis, Poliomyelitis
4. Protozoan disease – Malaria

Unit – V
1. Innate & Acquired immunity
2. Immunoglobulins – Structure, types & functions
3. Antigen – Antibody reactions
4. Production of Monoclonal antibodies & vaccines

21/7/13
21/07/2015
21/7/16
UNIT – I

Concept of polymers, polymerization, definition, classification and types, Bonding in polymers.
Condensation polymerization – types extent of condensation and degree of polymerization. Cross-linking, gel point and ring opening polymerization.

UNIT – II

Chemical properties
Hydrolysis, acidolysis, aminolysis, hydrogenation, addition, substitution isomerisation, cyclization and cross linking reactions of polymer.
Polymerization kinetics and Techniques
Free radical, cationic, anionic and radiation, polycondensation, mass, solution, emulsion and suspension polymerizations, Advantages and disadvantages of the techniques and of the products from them.

UNIT – III

Molecular mass
Relative molecular mass, mw, mn and polydispersibility colligative property measurement and group analysis. Light scattering, ultra centrifugation, osmotic pressure and viscosity methods of molecular mass measurement. Gel permeation chromatography.

Glassy state, glass transition temperature, Mechanisms of glass transitions temperature, Factors influencing the glass transition temp, Relation of glass transitions temperature with molecular weight and melting point. Importance of glass transition temperature, crystallinity in polymers

UNIT – IV

Rubber
Materials and Processing Technology
Introduction, types, thermoplastic elastomers (TPE), compounding and processing technology, vulcanization of elastomers, theory and accelerator action of sulphur vulcanization, non-sulphur vulcanization, ebonite latex technology some major rubber products. Polymer industries in India.
**Polymer degradation and stabilizers**
Thermal degradation, photo degradation, Oxidative, degradation biological degradation, the role of antioxidants and stabilizers.

**UNIT – V**

**Plastics Materials**
Introduction, Synthesis, properties and uses of following:

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<td>Polystyrene</td>
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<td>Acrylic fibers</td>
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<td>Cellulose plastics</td>
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<td>Poly Vinyl Chloride</td>
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121/07/2015
UNIT – I

The design of dosage forms and Preformulation

a) Design of Dosage Forms: Principles of dosage form design, biopharmaceuticals consideration in dosage form design, routes of drug administration, drugs factors in dosage form design, therapeutics consideration in dosage form design;

b) Preformulation: Concept of preformulations, Uxorious aspects of preformulations, spectroscopy, solubility, melting point, powder flow properties, assay development.

UNIT – II

Physiochemical Principles of Pharmaceutics

a) Viscosity, Rheology and the flow of fluids: Newtonian and Non-Newtonian fluids, viscosity values for Newtonian fluids, determination of the flow properties of simple fluids, types of non-Newtonian behaviour, determination of the flow properties of non-Newtonian fluids, the effects of rheological properties on bioavailability.

b) Solubility and dissolution rate: Methods of expressing solubility, prediction of solubility, solubility of liquids in liquids, solids in solids, gases in liquids and solids in liquids, dissolution rate of solids in liquids, factors affecting dissolution rates, measurement of dissolution rates

UNIT – III

a) Disperse systems: Colloids, Preparation of colloids, properties of colloids, physical stability of colloidal systems, gels, surface active agents, micellizations, solubilization, detergency.

b) Biopharmaceutics: Concept of Bioavailability and Biopharmaceutics, factor influencing bioavailability, assessment of bioavailability, representation of bioavailability data, absolute and related bioavailability, one compartment open model of drug disposition in the body. Dosage regimens and their influence on the concentration, time profile of a drug in the body.

UNIT – IV

Study of Pharmaceutical Dosages Form Design Consideration

a) Tablets: Types of tablets, tablets ingredients, diluents, binders, disintegrants, lubricants, colors, flavours, sweeteners, types of coating.

b) Tablet Standardization: Hardness, friability, weight variations, disintegration, dissolution and content uniformity tests.

UNIT – V

a) **Pharmaceutical Preparations:** Principles and procedures involved in the dispensing of following classes of pharmaceutical dosages form – solutions, aromatic water, syrups, elixirs, spirits, tinctures, mixtures, lotions, liniments, throat paints.

b) **Suspensions:** Introduction, flocculations and deflocculating, sedimentations parameters, role of wetting, suspension formulation, evaluation of suspension stability.

c) **Emulsions:** Introduction, types, detection, thermodynamic consideration.
CSM 301 ORGANISATIONAL BEHAVIOUR


Unit – II Biological foundation of Human Behaviour.
Personality : Concept, determinants, affect of personality on Behaviour, Personality traits, theories and test of Personality.
Learning : Definition, theories, Shaping and learning Curves.
Attitudes : Concept, Characteristics functions, and formation of attitude; Measurement of attitudes, Cognitive Dissonance theory.
Perception : Concept, process and factors affecting it.

Unit – III Group Dynamics – Concept, Characteristics types, Stages of Group Development, Group Behaviour models, Group Cohesiveness, Group norms, Group think and group shift.
Work Teams : Group Vs. teams, Types Creating high performance teams, Turning Individuals into team players.

Unit – IV Organisational Power Structure and Leadership Patterns –
Power : Meaning and Types, Distinction between Power, Authority and influence Contingency approaches to power.
Leadership : Meaning, traits of an effective leader, leadership behaviour, leadership styles, managerial grid, Fiedler’s Contingency Model.

Unit – V Organisational Changes and Development :
Organisational Changes : Definitions, Goals of OC, forces for change, Resistance to change, Overcoming Resistance and managing Organisational change.
Organisational Development : Concepts, values, techniques, Organisational Culture and climate, Organisational effectiveness, Management of Stress and conflict in Organisations.

Suggested Reading :
1. Luthans Fred : Organisational Behaviour
2. Davis, Keith : Human Behaviour at work
Unit - I  Promotional Communication – Marketing communication, Process of Marketing Communication, Promotion as Communication, Growth of Promotion and Advertising, Noise in Communication, Elements of Promotion mix, Objective of Promotion communication, Factors influencing Promotion Mix.

Unit - II  Advertising World – What is advertising? Role of Advertising, Reasons for Advertising, Advertising and Marketing Mix, Advertising as translation of product concept into customer benefits, as a information, as a tool of consumer welfare, Types of Advertising, Legal and Ethical issues in Advertising.

Unit – III  Advertising Decision – Advertising Budget, Advertising Appeals, Media, Concept of media , Media Selection, Media Planning Process, Types of Media (Print Media, Electronic Media, Outdoor and Transit Media, Direct Marketing and Cinema), Ad-Effectiveness (DAGMAR Approach, Pre testing and Post testing all medias, Various approach).


Unit - I

Concept and objective of sales management; Designing of sales force, objective and requirement of sales force. Sales force structure and size.

Unit - II

Sales organization, types of sales organization Recruitment, selection, training types, motivation, compensation and performance evaluation.

Unit - III

Personal selling (definition, Role, importance), types of personal selling, steps of personal selling, handling, objections qualities of successful sales man. DSR – Daily sales reports.

Unit - IV

Meaning, Nature and structures of distribution channel; functions and flows in channels; Types of channels; Channel Management, Relation ships and competitive dynamics. Role and functions of marketing intermediaries.

Unit - V

Logistics; physical distribution (concepts and critical decisions); Sales quotas, sales territories; Sales budget, Sales meeting, Sales contests.

[Cases discussion]
Practical project: Study on Distribution structure and Role of personnel selling.
CSM 304 (A+B)  SPECTROSCOPY

UNIT – I

UV-visible Spectroscopy

Photo electron spectroscopy
general theory and application of UV and X-Ray photo-electron spectroscopy (UV PES and ESCA) a general idea of auger photoelectron spectroscopy, application of photoelectron spectroscopy, ESCA and Auger spectroscopy to the study of surfaces.

UNIT – II

Infrared Spectroscopy
Theory, vibration modes, instrumentation (Dispersive and non dispersive instrument), applications and interpretation of spectra
Brief idea of Raman Spectroscopy

UNIT – III

Nuclear Magnetic Resonance Spectroscopy
Theory of NMR, Chemical Shift, Spin-spin splitting, environmental effect on NMR spectra. Instrumentation, CW or FTNMR instrument, rules governing the interpretation of H\(^1\) NMR spectra. Application in quantitative analysis, spectroscopy of others important nuclei. \(^{15}\)N, \(^{19}\)F, \(^{29}\)Si; \(^{31}\)P
\(^{13}\)C NMR : Historical Development, various terms used in C\(^{13}\) NMR, application of C\(^{13}\) NMR to structure determination, two dimensional NMR spectroscopy, principle, the COSY experiment, COSY (DQF) and NOESY experiment, three dimensional NMR experiment

UNIT – IV

Concept, instrumentation & use of ESR spectroscopy, ENDOR, ELDOR
NQR: Theory, Instrumentation & application of nuclear quadrupole resonance spectroscopy.

UNIT – V

Mass Spectroscopy

Massbaur (Fe & Sn)
General theory, instrumentation and important applications of Massbaur Spectroscopy.
UNIT - I

Polymer Rheology and Morphology
Introduction stress and strain, ideal elastic solid, Newtonian and non-newtonian fluid. Apparent viscosity the power, low molecular hole concept, weissenberg effects, rheological properties of fluid, melt fracture and irregular, time dependent flow, viscoelastic behaviour, mechanical model of a viscoelastic material relaxation enhancement under constant stress. Hysteresis, creep and relaxation of typical plastics.

Physical & mechanical testing of Polymer
Stress-strain measurement, dynamic mechanical behaviour, stress cracking, hardness, tear strength or tear resistance, resilience’s, flex cracking resistance, abrasion resistance, impact resistance.

UNIT – II

Polymer processing
Compression moulding, casting, extrusion, Fiber-spinning, injection moulding, thermoforming
Polymer Products
Beltling, hoses, rubber footwear, Rubber to metal bonded components, cellular rubbers, sports goods, cables, latex products, rubber rollers, extruded and moulded products.

UNIT – III

Functions and example of compounding ingredients

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<td>Accelerators</td>
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<td>Blowing agents</td>
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<td>Softners</td>
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<td>Ground crumb</td>
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<td>11</td>
<td>Mineral rubber</td>
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<td>Retarders</td>
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Fillers

Non Black Fillers: Introduction manufactures characteristics and application of calcium carbonate, clays, silica in the rubber industry.
Reinforcing and extending filler: Introduction manufactures characteristics and application of some representative fillers.
UNIT – IV


UNIT – V

Chemical Testing
Identification of materials by; elemental and solubility analysis. Identification by colour tests. Estimation of specific chemical characteristics like; acid number, saponification value and hydroxyl value. Solvent extractions and its analysis for polymers

Analysis & Testing of Polymers
Thermal analysis: DSC, TGA, TMA, DTA
UNIT - I

Drugs acting on gastrointestinal disorders

(a) Agents for control of gastric acidity and treatment of peptic ulcers: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Ranitidine, Sodium bicarbonate, Magnesium Hydroxide, Aluminum Hydroxide Gel, Sucralfate.

(b) Emetics, Antiemetics and other Gastrointestinal drugs.

(c) Drugs for constipation and Diarrhoes: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Bran, Ispaghula, Diphenylmethanes, Sulfasalazine, Codeine.

UNIT - II

Cardiovascular drugs

a) Cardiovascular Drugs: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Digoxin, Digitoxin, Clonidine, Hydralazine, Methyldopa, Nitroglycerine, Isoxsupurine, Prenylamine, Disopyramide Phosphate, Procainamide Hydrochloride.

b) Hematopoietic Agents: Growth factors, minerals, anticoagulants, thrombolytic and antiplatelet drugs

UNIT - III

Drugs acting on Kidney

a) Relevant physiology of urine formation

b) Diuretics: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Chlormerodrin, Hydrochlorothiazide, Acetazolamide, Chlarthlidona, Furosemide, Spironolactone, Mallitol.

c) Antiuretics: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Lypressin, Amiloride, Carbamazepine.
UNIT - IV

(a) **Drugs of Arthritis & Goat**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Gold, d-Penicillamine, Chloroquine, Sulfasalazine, NSAIDs, Colchicine, Allopurinol.

(b) **Drugs of Cough and Bronchial Asthma**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Codeine, dextromethorphan, bromhexine, ambroxol, guaiphenesin, isoprenaline, salbutamol, Theophylline, Aminophylline, Atropin methonitrate, ketotifen.

(c) Treatment of drug allergies

UNIT - V

a. **Drugs acting on skins and mucous membrane**: Demulcients (Glycerine), Emollients (Vegetable Oils), Adsorbents and protectives (Calamine, Zinc Oxide, Zinc/Magnesium stearate, Dimethicone), Astringents (Tannia acid, alcohol, minerals), Melanizing Agents, Drugs of Psoriasis (Calcipotriol), Demelanizing Agents (Hydroquinone, Monobenzzone), Sunscreens, Drugs for acne vulgaris (Benzoyl peroxide, Retinoic acids, Antibiotics, Isotretinoin).

b. **Anti Fungal Drugs**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of amphotericin B, Ketoconazol, Griseofulvin, Itaracnazol.

c. **Antiviral Drugs**: Classification, pharmacology, mode of action, adverse effects, synthesis and structure activity relationship of Acyclovir, Amantidine hydrochloride, Zidovudine.
Unit – I Industrial Jurisprudence
Industrial jurisprudence – an overview, principles of industrial jurisprudence, constitutional aspects of industrial jurisprudence.

Unit – II Laws on Working Conditions
The factories act, 1948; the mines act, 1952; the shop & establishment law; the plantation labor act, 1959; the contract labor (regulation and abolition act, 1970); the child labor (prohibition and regulation act, 1986)

Unit - III Laws on Industrial Relations
The trade union act, 1926; the industrial dispute act, 1947; the industrial employment (standing order) act, 1946; domestic enquiry

Unit – IV Lawson Wages
The minimum wages act, 1948; the payment of wages act, 1936; the payment of bonus act, 1965; the equal remuneration act; 1976

Unit – V Law on Social Security
The workmen’s compensation act, 1923; the employees’ state insurance act, 1948; the maternity benefit act, 1961; the employees’ provident fund and miscellaneous provisions act, 1952; the payment of gratuity act, 1972
UNIT-I: Business Policy – An Introduction:

An Overview of Strategic Management, Nature of strategic decision making, Patterns of strategic behavior, Process of strategic management.

UNIT-II: Competitive Advantage:

External environment, Porter’s five forces model, Globalization and Industry structure, National context and Competitive advantage resources, Capabilities and Competencies, Low cost and differentiation, Generic building blocks of competitive advantage, Distinctive competencies, Resources and capabilities, Durability of competitive advantage, Avoiding failures and sustaining competitive advantage.

UNIT-III: Strategy Formulation:

Environmental Appraisal – Components, Environmental scanning and Appraisal.
Organizational Appraisal – Organisation capability factors, Organisation appraisal.
Strategic alternatives, Strategic choice and SWOT analysis.

UNIT-IV: Strategy Implementation:

Project and procedural implementation.
Structural Implementation – Structural considerations, Structures, Organisation design and change.
Behavioral Implementation – Leadership, Corporate culture, Personal values and Business ethics.

UNIT-V: Strategy Evaluation and Other Strategic Issues:

Strategic Control – Basic types of control, Operational Control – Process of evaluation, Techniques of evaluation and control, Role of organization system, Other Strategic Issues: Managing Technology and Innovation, Entrepreneurial ventures and small business, Non profit organizations.
Unit - I  International Marketing: An Overview – Nature, scope, challenges, Development of Global Marketing, Major Participants in International Marketing, Factor affecting, Importance of International Marketing, Balance of Payment Vs Balance of Trade, Theories of International Trade: Adam Smith (Comparative Cost) & Recardo (Comparative Advantage).

Unit – II  Scanning International Marketing Environment.

Unit – III  International Marketing Strategies.

Unit – IV  Export and Import Management –
Export Management – Export promotion (objectives, Incentives, Production assistance, Marketing assistance, Export facilities to exporters), Export financing (Sources of Funds), Role of Export houses, Export procedure and documentation.
Import Management – The Import process, Types of Importers, Impact procedure and documentation.

Unit – V  International Economics Institutions –
Regional Economic Integrations – Free trade areas, Custom Unions, Common Markets, Monetary Unions, The global economy.
Economic Institutions – IMF, IBRD or World Bank, ECM or EEC, GATT and WTO.
Note – Cases and presentation should be organized in the classes throughout the session and should be asked in the semester examinations.

Suggested Readings:
2. F.Cherunilam : International Business
3. Jeannet and Hennessey : Global Marketing Strategies

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CSM 404 (A) PETROCHEMICALS, OILS & SOAPS

UNIT – I

Petrochemicals: Constituents of Petroleum, Processing or Refining, Petrochemicals, Feedstock’s, Petrochemicals from methane, ethylene, propylene, butylenes and cyclic ring. Manufacture of petrochemical by chemical conversion.

UNIT – II

Oils: Edible and nonedible oils, chemical composition and physical properties of vegetable oils, Method of extracting oils, Hydrogenation of oils.

UNIT – III

Soaps and detergents: Cleaning agents, Soaps, manufacture of soaps, Glycerin, Methods of production of glycerin, Detergents, manufacture of various kinds of detergents, cleaning action of soaps and detergents, Use Pattern, Soapanification value, Acid values, Iodine value, Titer, Rosin value, Total fatty matter.

UNIT – IV


UNIT – V

CSM 404 (B)  MEDICINAL CHEMISTRY – III

UNIT–I

Drugs acting on CNS:
(a) Introduction, site and mechanism of action of some neurotransmitters 
    NA, Dopamine, 5H.T., acetyl choline, GABA, Histamine.
(b) General and Local anaesthetics. Classification, pharmacology, mode of action, 
    adverse effects, synthesis and structure activity relationship of Ether, Halothane, Nitrous 
    Oxide, Chloroform, Thiopentone sodium, Ketamine hydrochloride, Lignocaine 
    hydrochloride, cinchocaine, phenacainie HCl, Ethyl- p-amino benzoate.

UNIT–II

(a) Sedatives and hypnotics: Classification, pharmacology, mode of action, adverse 
    effects, synthesis and structure activity relationship of Barbiturates (Barbiton, 
    Phenobarbital, Allobarbital, Thiopental sodium), Benzodiazipines (Diazepan, buspirone) 
    and alcoholic hypnotics (Ethyl Alcohol, methylnparafynol, Ethchlorvynol)
(b) Tranquilizers or Antianxiety Agents: Classification, pharmacology, mode of 
    action, adverse effects, synthesis and structure activity relationship of Reserpine, 
    Chlorpromazine, Haloperidol, Benzodiazipines.

UNIT–III

(a) Anticonvulsants and Antiepileptic drugs: Classification, pharmacology, mode 
    of action, adverse effects, synthesis and structure activity relationship of Phenobarbital, 
    Phenytin Sodium, Trimethadione, Phensuximide, Primidone.
(b) CNS stimulants: Classification, pharmacology, mode of action, adverse effects, 
    synthesis and structure activity relationship of Caffeine, Theophylline, Doxapram, 
    Cocaine.
(c) Hallucinogens: Classification, pharmacology, mode of action, adverse effects, 
    synthesis and structure activity relationship of Lysergic acids, Diethylamide, \( ^9 \Delta \) 
    Tetrhydrocannabinol.

UNIT–IV

(a) Antiseptic and Disinfectants: Classification, pharmacology, mode of action, 
    adverse effects, synthesis and structure activity relationship of Potassium permangmate, 
    Hydrogen peroxide, Chlorhexidine, Cetrimide, ethanol, formaldehyde, glutaraldehyde, 
    silver nitrate, silver sulfadiazine, gentian violet, acriflavine.
(b) Ectoparasiticides: Classification, pharmacology, mode of action, adverse effects, 
    synthesis and structure activity relationship of Benzyl benzoate, Lindane.
(c) Principles of Toxicology and General Treatment of Poisoning.
UNIT – V

DRUG DESIGN

a) **A rational approach:** Analogues and prodrugs, concepts of lead, factors governing drug design, rational approach of drug design, research and development strategies, tailoring of drugs.

b) **Physical – Chemical factors and biological activities:** Physical properties, factor governing ability of drugs to reach active site, dissociation constants, isoterism and bio-isoterism.
CSM 405 (A) INDUSTRIAL CHEMICALS

Unit – I
(a) Manufacturing of Zeolites, raw material used, uses of zeolite as catalyst in isomerization, dehydration and dehydroxylation. Zeolites as builder in detergents.
(b) Chemicals derived from ethylene: Isopropyl alcohol, acrylate, vinyl ester, vinyl chloride.

Unit – II
Chlor alkali industrial products: Caustic soda and chlorine, sodium carbonate, sodium bicarbonate.
Phosphorus chemicals: Phosphorus, phosphoric acid, ammonium. Phosphate, super phosphete.
Synthetic Nitrogen Products: Ammonia, nitric acid, amm. nitrate, ammonium sulphate.

Unit – III
Glass & Ceramic Industries
(a) Glass Industries: Introduction, Composition & Raw material types and manufacturer of glasses.
(b) Ceramic Industries: Introduction, Uses, Raw materials types and manufacture of different ceramics, A brief account of refactories.

Unit – IV
Lime, Gypsum, Plaster of Paris, Alumina, Hydrochloric and Sulfuric acid, Fluorine, Bromine and Iodine.

Unit – V
Water and water treatment: Water and water treatment sources, characteristics of water, impurities present in water. Industrial water requirement and softening method (lime soda method, zeolite and ion-exchange method), Boiler trouble, causes and remedies, municipal water and its treatment, water analysis (determination of hardness by complexometry, alkalinity, chlorides, B.O.D, C.O.D., residual chlorine)
CSM-405 (B) CLINICAL PATHOLOGY & DIAGNOSTIC TECHNIQUES

Unit – I

Collection and handling of blood, RBC Counting, WBC (total & DLC) Counting, Platelets structure function and counting, Hemoglobin structure & Function, ESR, PCV

Unit – II

Urine examination – Composition, Sample collection, Preservation, Physical examination, Chemical examination & Microscopic examination of urine.

Unit – III

General description, Collection, Preservation, Physical examination, Chemical examination & Microscopic examination of stool, Sputum & Semen.

Unit – IV

Inflammation, regeneration & healing Primary union & Secondary union, vascular disorders – congestion, Ischaemia, Haemorrhage, Thrombosis & Infarction cyanosis.

Unit – V

Metabolic disorder – Jaundice (Physiological and Pathological Jaundice) Hepatolenticular degeneration (Wilson’s disease) Brief idea about Biopsy Principles of autopsy (postmortem)