Second/Fourth Semester

# FOR COLLEGE ONLY

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# RESOURCE MANAGEMENT

M.Sc. - IInd Semester Paper I

Semester Wise Syllabus for Postgraduates

HOUSING FOR FAMILY LIVING

# Objectives:

- To enable the students to
- Recognize the role of housing for national development
- Be aware of the housing, problems in India and the measures for allocating the problems.
- Understand and apply the principles of design in housing. Contents

### UNIT - I

- History of housing
- Changes in housing needs and standards.
- Housing in India as affected by trends in Population
- Establishments of households
- Levels of income per households
- Occupation
- Family mobility
- Technological development

#### UNIT - II

- Present housing condition in India
- Rural and urban

Cost of housing

- Availability of building material

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Quality of housing available

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Factors affecting housing

Social, cultural, demographic, climatic etc.

# UNIT - III

- Approaches to housing
- Various housing schemes : central and local government programs, industrial housing.
- Housing standards and housing legislation
- Building codes and byelaws.
- Rent control act, Technical aspects of house design with reference to principles of planning -

# **UNIT-IV**

- Residential architectural design and housing construction.
- Modern architecture materials for construction Advantages and disadvantages with respect to suitability to design, availability, durability maintenance, safey convenience and economy.
- Factors influencing cost, sources of financial assistance.

#### UNIT - V

- Essential Services
- Type of services
- Water supply, drainage
- Housing research
- Agencies for research and development
- Methods and techniques

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# RESOURCE MANAGEMENT

M.Sc. - IIND SEMESTER

#### Paper-II

#### CONSUMER IN THE MARKET

Marks: 100 8 5

#### **OBJECTIVES**

- To familiarize the students with the changing economic environment and the rising consumerism.
- To enhance the understanding the marketing system and the marketing strategies.
- To have an overview of the consumer behavior and the consumer movement
- To help then to become wise consumers for judicial use of resources in the present market systems and environment.

#### CONTENTS:

#### UNIT-I

- 1. Consumer and the Indian economic environment.
  - Definition and characteristics of consumers.
  - Definition, role, types and how does an economy function, problem of economy.
  - · Back ground of Indian economic environment.
  - Role of consumers in the economy of a nation.

#### **UNIT-II**

- 2. Contemporary Economic Environment:
  - Introduction of market: Meanings, definition, characteristics types.
  - Changing business environment Telemarkets, global, e-business and ecommerce.

#### UNIT-III

- 3. Consumer behaviour
  - Understanding consumers and their wants.
  - Determinants of consumer behaviour opinion, leadership, group influence, social class and culture, consumer dissatisfaction.
  - Market strategies influencing consumer behaviour.

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Guidelines for wise purchasing practices.

#### UNIT-IV

- Market Practices that exploit consumers.
  - Types of exploitation Adulteration, packaging, label, weights & measures, advertising and sale gimmicks.
  - · Causes of exploitation.
  - Consumer problems and their solutions.

# **UNIT-V**

- 5. Consumer protection: Need and Rationale.
  - · History of consumer movement in India- Origin, growth, causes for slow growth.
  - Role of consumer organisations National, regional and international.
  - Role of government agencies, legislation
  - Empowerment of sonsumers
  - Ways of promoting consumerism.

# **Practical Survey**

Total marks:50

#### CONSUMER IN THE MARKET

#### REFERENCES:

- 1. Bedekar, S.J. (1991) Marketing Concepts and strategies, Oxford University Press, Mumbai.
- Chadha, R. (1995): The Emerging Consumer, New Age International Publishers Limited and Wiley Eastern Limited, New Delhi.
- 3. Sherlekar, S.A. SJS, Victor and K.N. Prasad (1994): Principles of Marketing, Himalaya Publishers, Mumbai.
- 4. S. George Getz (1991), The Consumer and the law, Wiley Eastern Limited.
- 5. Varkey, V.Q. Handbook of Marketing, Everest Publishing House.
- 6. Seth J.M. and seethuraman, P. (1994) Consumerism: A growing concept Phoenic Publishers, New Delhi.

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#### RESOURCE MANAGEMENT

M.Sc. - IIND SEMESTER

PAPER - III

CONSUMER EDUCATION

Marks: 100 85

#### **OBJECTIVES**

- To sensitise the student with the need for consumer education.
- To develop and understanding of market environment and business strategies.
- To strengthen the consumer knowledge and to equip them to face challenge in the market situation.

# **CONTENTS:**

#### **UNIT-I**

- 1. Consumer Education:
  - Brief History.
  - Definition, Concept, need and importance.
  - · Objectives.
  - Consumer Movement Meaning and philosophy of consumer movement.
     Objective of consumer movement, a brief review of consumer movement in developed countries in developing countries.

# UNIT-II

- 2. Action line for consumer education:
  - Action plan knowing the existing situation, formulating a plan of action, implementation of the plan, evaluation and follow-up.
  - Methods of imparting consumer education letures, demonstration, rolel plays & games, product testing and evaluation.
  - Approach to or contents of consumer education (i) Economic management
    of resources, making wise purchase decision, development of sound
    purchasing habits and skills (ii) health & safety evaluation of products on
    the ground of health and safety of consumers, (iii) Environmental conservation of resources and protection of environment (iv) Legal.
  - Resource Media Written, audio and visual, market place, government agencies, consumer organizations.

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