

Suggested Reading

- Stress Management (Concepts, Consequences, Causes and Coping Strategies)
- Power Politics and Authority
- Quality of Work Life, Job Enrichment, Job Enlargement, Job Designing, Job Contents and Job Rotation
- Theories of Motivation: Maslow's, XY Theory, Herzberg Theory
- Perception, Attitude
- Learning Theories: Stimulus-Response Theory, Connectionism, Cognitive Theory of Learning, Conditioning
- Personality Theories: Carl Jung, Sigmund Freud, Gordon Allport
- Behavior in Management, OB Models
- Introduction: Concept, Scope and Application of Organizational

CONTENTS

To impart conceptual knowledge of organizational behaviour
 To develop skills useful for understanding predicting & dealing with human behavior problems in purposive organizational
 Developing understanding motivational disposition & their impact on organization

OBJECTIVE

Max Marks	100
Internal	30
External	70
Time	3 Hrs

MBA (PM) 1 201

ORGANISATIONAL BEHAVIOUR

SECOND SEMESTER

Handwritten notes and stamps:

- SS-185 (circled)
- SS-287 (circled)
- SS-402 (circled)
- SS-460 (circled)
- SS-257 (circled)
- M11 (circled)
- M10 (circled)
- M12 (circled)
- M13 (circled)
- M14 (circled)
- M15 (circled)
- M16 (circled)
- M17 (circled)

FOR COLLEGE ONLY (stamped)

MBA (P.M.) Exam May/June-2013 (stamped)

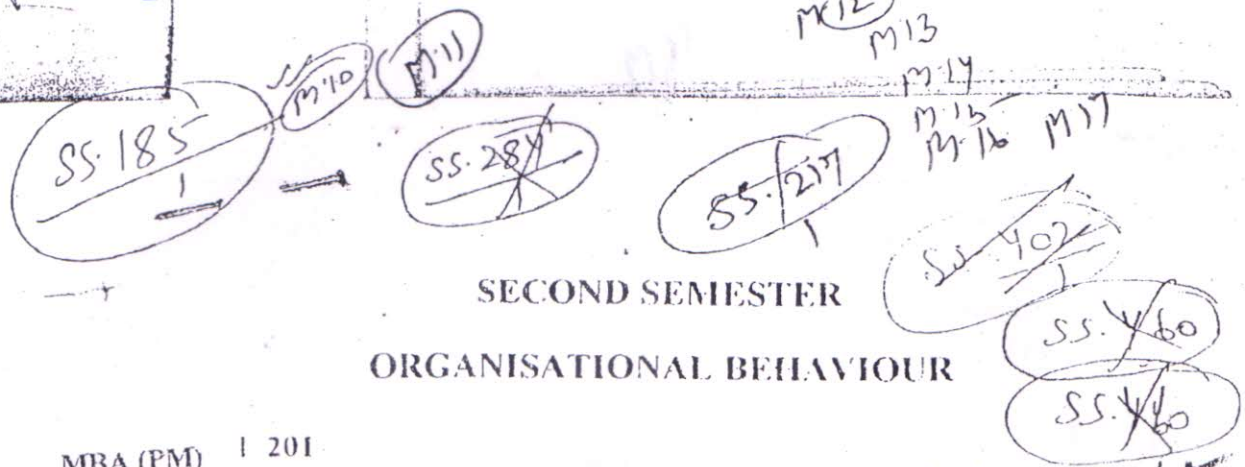
Second/Fourth Semester (stamped)

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FOR COLLEGE ONLY



SECOND SEMESTER

ORGANISATIONAL BEHAVIOUR

MBA (PM) | 201

Max Marks	100
Internal	30
External	70
Time	3 Hrs

OBJECTIVE

- To impart conceptual knowledge of organizational behaviour
- To develop skills useful for understanding] predicting & dealing with human behavior problems in purposive organizational
- Developing understanding motivational disposition & their impact on organization

CONTENTS

- Introduction : Concept, Scope and Application of Organization Behavior in Management, OB Models
- Personality Theories, Carl Jung, Sigmund Freud, Gordon Allport
- Learning Theories : Stimulus - Response Theory, Connectionism, Cognitive Theory of Learning, Conditioning
- Perception, Attitude
- Theories of Motivation: Maslow's, XY Theory, Herzberg Theory
- Quality of Work Life, Job Enrichment, Job Enlargement, Job Designing, Job Contents and Job Rotation
- Power, Politics and Authority
- Stress Management: Concepts, Consequences, Causes and Coping Strategies

Suggested Reading

Korman Abraham K

Organizational Behaviour

3

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M/17

SS-284
~~2~~

SS-185
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M/10

Archana Tyagi	:	Organizational Behaviour
Katz & Kain	:	The Social Psychology of Organization
Luthans Fred	:	Organizational Behaviour
Chaudhary Kamla & Kakkar, Sudhir	:	Organizational Behaviour
Zalesnik & Movement	:	Dynamics of Interpersonal Behaviour
Harsey & Blankhard	:	Management of Organization Behaviour
Davis, Keith	:	Human Behaviour at Work
Somen, Herbert	:	Administrative Behaviour
Prasad L M	:	Organization Theory & Behavior
Sharma R A	:	Organization Theory & Behavior
Robbins S P	:	Organization Behaviour

NOTE : One case study is to be given in the paper

INDUSTRIAL WELFARE

MBA (PM) 202

SS-285
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SS-186
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M/10

M/11

Max Marks	100
Internal	30
External	70
Time	3 Hrs

OBJECTIVE

To develop an awareness among the students about socio-economic and psychological distress created as a result of industrialization and to make them aware of changing philosophy and the attitude of the govt. and the management toward finding out the solution to the problem created by the industrialization through social security and other welfare measures

CONTENTS

Social Security: Introduction, Origin and growth of Social Security, Scope, Difference Between Social Insurance

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3

M-12
M-13
M-14
SS-186
2
M-15
M-16
M-17

SS-461
SS-218

403
2

Commercial Insurance and social assistance, Benefits and limitations of social security

Social Security in India: Growth of Social Security. Basic Knowledge of SS schemes in India under Workmen's Compensation Act, Employee's Provident Fund Act, Maternity Benefits Act and Employees' State Insurance Act. Integration of SS schemes in India

Industrial Labour in India- Labour In Organized and Unorganized Sector. Characteristics of Industrial Labour in India

- Labour Welfare: Concept and Scope. Significance of labour welfare in Developing Economies
- ILO : Origin, Principles and Structure and Objectives of ILO. ILO and Indian Labour Legislations. ILO and Labour welfare
- Labour Welfare in India : Basic knowledge of Labour Welfare measures applied in Indian industry like Cotton and Textiles, Railways and Ports, Jute Mills, Sugar Industry, Plantation and Mines, Problems of labour Welfare measures in the unorganized sector; Role of Labour Welfare Officer
- Social Security and Labour Welfare in India in the Plan period: Fundamental Ideas of social security and brief historical view of labour welfare measures. Detailed study of the Social security and Labour Welfare measures recent view and protection. A critical estimate of measures.

Suggested Reading

Bhagoliwal T N	:	Ecos. Of Labour & Social Welfare
Saxena R C	:	Labour Problems & Social Welfare
Sharma A M	:	Social Security & Labour Welfare
Punekar S D	:	Labour Welfare

NOTE : One Case study is to be given in the paper

SS-187
 M10
 M11
 M12
 M13
 M14
 M15
 M16
 M17
 SS-287

TOTAL QUALITY MANAGEMENT

MBA (PM) 203

Max Marks	100
Internal	30
External	70
Time	3 Hrs

OBJECTIVE

- To provide student with the know – how of planning establishing, operating and improving a system of TQM and its various Techniques

CONTENTS

- Quality Concepts and Objective
- Establishing a Quality Programme
- Developing a Quality Culture, Training and Quality Total Quality—Concept and Evolution
- Contribution of Deming, Juran, Ishikawa, Crosby, and Canway In the development of TQM
- Quality Circles
- Implementation of TQM through 5S, Kaizen, Just In Time, Kanban
- Business Process Reengineering: Concept and Process, Role of Human Resource Management in BPR

Suggested Reading

Dennis L	Handbook of Quality Management
Collard	Total Quality
Bagchi T	ISO-9000
Wakhlu	Total Quality
Hutchins	In Pursuit of Quality
Evans	TQM

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SS-187
 SS-462
 SS-249
 SS-220
 SS-465
 M-12, M-13, M-14, M-15, M-16, M-17

Mohanty	:	TQM
Drummond	:	The TQM Movement
Bank J	:	TQM
Griffiths	:	Management in a Quality Environment

NOTE : One case study is to be given in the paper

INDUSTRIAL LAWS – II

MBA(PM), 204

SS-188
 M-11
 SS-297
 M-12, M-13, M-14, M-15, M-16, M-17

Max Marks	100
Internal	30
External	70
Time	3 Hrs

OBJECTIVE

- To impart knowledge of the contents of laws relating to industrial relations and labour welfare and to enable the students to interpret and apply these laws.

CONTENTS

- Industrial Dispute Act 1947
- Trade Union Act 1926
- Industrial Employment (Standing Order) Act 1946
- Payment of wages Act 1936
- Minimum Wages Act 1948
- Madhya Pradesh Industrial Relation Act 1960

Suggested Readings

Kapoor N D	:	Industrial Law
Malik P L	:	Industrial Law
Sethi K L	:	Indian labour Legislation
Chakraborti B K	:	Labour Laws in India
Misra S N	:	Labour & Industrial Laws
Bare Acts & Journals		

